

Offender Intervention Telecommunication Services Policy

December 17, 2020

The Idaho Council on Domestic Violence and Victim Assistance shall be the advisory body for programs and services affecting victims of domestic violence and other crimes in Idaho (Pursuant to Idaho Code Title 39-5201). In-person group sessions are the preferred modality; however, the Council recognizes the need for offender intervention telecommunication services in certain circumstances.

As such, the council has established the following protocol for offender intervention telecommunication services:

- Participants will participate in an approved Domestic Violence Intervention program that does not exceed more than 12 participants per group.
- Telecommunication services are to be utilized in extreme circumstances only. Hardships include but are not limited to mileage, terrain, employer limitations, transportation, lack of services in the area, acts of nature, and public health crises. Hardships may be determined by a court.
- The participant may only be enrolled in the telecommunication group upon approval from the court or court's designee. The intervention provider is responsible for keeping signed approval forms from the court on record for monitoring by CODVOIPS.
- Intake may be conducted using telecommunication services for approved telecommunication participants.
- The intervention provider must keep separate lists of in-person participants and telecommunication participants for each session. Lists will be monitored by the Committee.
- The participant may be removed from the group for failure to participate as directed by the provider.
- The software of the telecommunications shall meet or exceed applicable federal and state legal requirements of medical/health information privacy, including compliance with the health Insurance Portability and Accountability Act (HIPAA) and state privacy, confidentiality, security and medical retention rules.

 Before engaging in a telecommunication program, the approved Domestic Violence Intervention provider must seek and obtain approval for such program from the Idaho Council on Domestic Violence and Victim Assistance. This request must be submitted in writing on an application form provided by the Idaho Council on Domestic Violence and Victim Assistance.

This policy shall create a standard of practice for all approved intervention providers. Failure to comply with the policy that has been set forth by the Idaho Council on Domestic Violence and Victim Assistance can result in termination of telecommunication services.